

SUMMARY

I am a technology leader, platform architect, and SaaS operations process specialist combining business understanding with tech expertise. I coach teams through process development, roll out, and execution from product management through development and into production operations.

EXPERIENCE

Nexla

API Team Lead

Remote

Mar 2023-Present

- API team lead responsible for the development of the Ruby on Rails API application.
- Drive forward API features through PM collaboration, requirements development, and developer management
- Built and trained engineers on the Incident Response process for Nexla

Circonus

Head of Platform Engineering and Operations

Remote

Nov 2022-Feb 2024

- Led platform stabilization efforts resulting in SLO KPIs of 99.99%+ in Q4 of 2023 and acquisition by Apica.
- Responsible for the development and operations teams for the core Circonus SaaS product.
- Stabilized the SaaS platform to ultimately hit SLO commitments across all customer environments
- Drive cross-team projects and migrations to completion through project planning and prioritization
- Support sales and marketing by developing marketing content and providing tech expertise to sales efforts

Connconsulting, LLC

Freelance

Remote

Sep 2021-Present

- Developer and operator of the SaaS Cultural Transformation consulting practice
- SaaS production ops and Agile coach helping transform an enterprise company's software development organization
- Freelance product director coordinating and delivering a website redesign for a marketing agency

Virtana (Acquired Metricly)

Director, Engineering

Remote

Aug 2019-Sep 2021

- Engineering manager, technical lead, and product owner for the CloudWisdom (formerly Metricly) SaaS product
- Managing and leading a cross-disciplinary Agile team across 10 timezones
- Driving an engineering cultural transformation from enterprise to SaaS software development model
- Coaching multiple teams through SaaS production operations war games training
- Architect of the entirely new, unified Virtana Platform SaaS product

Metricly

Director of Platform Engineering

Reston, VA

Jan 2019-August 2019

- Manager and technical lead for the DevOps and backend development teams
- Led re-architecting efforts to decrease the operation costs of a core feature
- Coordinated recruitment for backend and DevOps engineers

Software Engineer

Feb 2016-Jan 2019

- Developed and maintained core data ingestion microservices built in Spring Boot and TypeScript
- Participated in on-call rotation and played a key role in resolving multiple widespread production issues
- Led the data ingest team which oversees data collection through agents, ingestion, persistence, and search
- Developed and ran war games to provide real-world on-call experience to new engineers

SRA International, Inc.

Software Engineer

Fairfax, VA

Jun 2013-Feb 2016

- Worked in a three person rapid application development team to prototype working cutting-edge solutions for proposals of corporate focus

EDUCATION

Massachusetts Institute of Technology (MIT)

BS in Physics and Math, Minors in Economics and Management Science

Cambridge, MA

June 2013
